

Jon Crossno

Health Sciences Digital Library & Learning Center
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Education

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| University of North Texas, Denton, Texas | August 1996 | M.S. in Library Science |
| The University of Texas at Austin, Austin, Texas | August 1990 | B.A. in English (Minor: Journalism) |

Credentials

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| 2022 – 2027 | Distinguished Member, Academy of Health Information Professionals (AHIP), Medical Library Association |
| 2017 – 2022 | Distinguished Member, Academy of Health Information Professionals (AHIP), Medical Library Association |
| 2012 – 2017 | Distinguished Member, Academy of Health Information Professionals (AHIP), Medical Library Association |
| 2007 – 2012 | Distinguished Member, Academy of Health Information Professionals (AHIP), Medical Library Association |
| 2002 – 2007 | Senior Member, Academy of Health Information Professionals (AHIP), Medical Library Association |

Experience

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| Collection Management Librarian UT Southwestern Medical Center Dallas, Texas <i>September 2020 – present</i> | <ul style="list-style-type: none">• Manage and review the library's collection budget, which provides necessary collection resources for the UT Southwestern campus.• Investigate and recommend new purchases – including recommendations from faculty, staff, and students – that support the clinical, education, and research missions of UT Southwestern.• Serve as the sales/licensing point of contact with vendors and provide backup customer service support for technical issues.• Identify potential resources for cancellation and communicate final cancellation decisions with vendors.• Provide cataloging support for the ongoing development and maintenance of the library's website and online catalog (OPAC), including creating and maintaining catalog records for items in all print and electronic formats (e.g., monographs, serials, audiovisual materials, and electronic resources) in the Library's collections.• Collaborate with library partners to create, enrich, or maintain the description of digital objects, using local and national cataloging or metadata standards, bibliographic and authority control, and knowledge management.• Provide support for the Electronic Thesis and Dissertation Submission System (Vireo), such as processing approved student submissions for publication, troubleshooting administrative questions, and assisting with access issues.• Participate in Library and campus-wide teams and task forces. |
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| <p>Cataloging & Metadata Librarian UT Southwestern Medical Center Dallas, Texas <i>September 2013 – August 2020</i></p> | <ul style="list-style-type: none"> • Provide cataloging support for the ongoing development and maintenance of the library's website and online public access catalog (OPAC). • Create and maintain catalog records for items in all print and electronic formats (e.g., monographs, serials, audiovisual materials, and electronic resources) in the library's collections. • Collaborate with library partners to create, enrich, or maintain the description of digital objects, using local and national cataloging or metadata standards. • Provide support for the Electronic Thesis and Dissertation Submission System (Vireo), such as processing approved student submissions for publication, troubleshooting administrative questions, and assisting with access issues. • Maintain awareness of and engagement with national and international trends and developments in cataloging and metadata standards, bibliographic and authority control, and knowledge management. • Participate in Library and campus-wide teams and task forces. |
| <p>Collection Development Librarian UT Southwestern Medical Center Dallas, Texas <i>October 2005 – March 2014</i></p> | <ul style="list-style-type: none"> • Coordinate the selection, purchase, and withdrawal of print and other non-electronic resources. • Work collaboratively with clients and Library staff in the selection and evaluation of electronic resources. • Collaborate with vendors, publishers, consortia, clients, and staff in the acquisition, licensing, and successful implementation of print and electronic resources. • Participate in Library and campus-wide teams and task forces. |
| <p>Manager, Information Desk UT Southwestern Medical Center Dallas, Texas <i>January 2004 – October 2005</i></p> | <ul style="list-style-type: none"> • Oversee the daily operations of the library's unified public service point. • Plan, organize, and evaluate the daily activities and workflow of the Information Desk (ID) unit and recommend process improvements, if necessary. • Hire, train, supervise, and evaluate ID personnel. • Provide circulation and reference services. • Assist clients in the use of print and electronic media, including point-of-use instruction on library resources and services. • Develop vision and strategic directions for the ID and the Library. • Supervise the status of the library's existing audiovisual equipment and plan for future equipment needs. • Participate in activities of the Campus Outreach, Reference, and Education (CORE) unit and coordinate ID services with CORE. • Participate in Library and campus-wide teams and task forces. • Participate in management activities as part of the library's manager council. |

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| <p>Co-Manager, Information Desk / Manager, South Campus Library UT Southwestern Medical Center Dallas, Texas <i>September 2002 – December 2003</i></p> | <ul style="list-style-type: none"> • Oversee the daily operations of the south campus information desk and serve as backup manager for the north campus information desk. • In coordination with the Manager of the North Campus Library, plan, organize, and evaluate the daily activities and workflow of the Information Desk (ID) unit and recommend process improvements, if necessary. • Hire, train, supervise, and evaluate ID personnel. • Provide circulation and reference services. • Assist clients in the use of print and electronic media, including point-of-use instruction on library resources and services. • Develop vision and strategic directions for the ID and the Library. • Maintain responsibility for the Educational Technology Laboratory, which includes providing input on the selection and/or removal of materials from the Library's audiovisual collection and supervising the status of existing audiovisual equipment and planning for future equipment needs. • Participate in activities of the Campus Outreach, Reference and Education unit and coordinate ID services with CORE. • Participate in Library and campus-wide teams and task forces and the product management program. • Participate in management activities as part of the library's manager council. |
| <p>Weekday Manager, Information Resource Center UT Southwestern Medical Center Dallas, Texas <i>June 2000 – August 2002</i></p> | <ul style="list-style-type: none"> • Oversee the daily operations of the library's unified service point, the Information Resource Center (IRC). • Plan, organize, and supervise the IRC's daily activities and personnel. • Manage circulation and reserve activities. • Examine and improve unit work processes. • Maintain responsibility for the Educational Technology Laboratory, which includes providing input on the selection and/or removal of materials from the library's audiovisual collection and supervising the status of existing audiovisual equipment and planning for future equipment needs. • Participate in the Library's instruction and product management programs. • Provide reference service; and participate in Library and campus-wide teams and task forces. |
| <p>Evening Manager, Information Resource Center UT Southwestern Medical Center Dallas, Texas <i>November 1998 – May 2000</i></p> | <ul style="list-style-type: none"> • Manage the Library on weekday evenings. • Supervise, train, and coordinate the workflow of evening staff. • Maintain primary responsibility for the Educational Technology Lab. • Coordinate and direct a variety of services, including reference and circulation transactions; point-of-use instruction on and assistance with library resources; registering clients for various library cards, databases, and classes; and troubleshooting problems with computer hardware and software. |

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| <p>Librarian, North Campus Library UT Southwestern Medical Center Dallas, Texas <i>March 1997 – October 1998</i> <i>February 1997</i> <i>(part-time 32 hours per week)</i> <i>October 1996 – January 1997</i> <i>(part-time 20 hours per week)</i></p> | <ul style="list-style-type: none"> • Provide customer service to clients by instructing clients in the efficient use of library resources and services. • Assist clients having difficulty with library resources. • Help clients interpret bibliographic files and locate materials. • Handle circulation functions. • Prepare journal issues for binding monthly. • Participate in the opening and closing of the library. |
| <p>Library Clerk Mary Moody Northen Municipal Library Fairfield Library Association, Inc. Fairfield, Texas <i>January 1992 – December 1994</i></p> | <ul style="list-style-type: none"> • Process new materials upon receipt. • Supervise and maintain interlibrary loan records. • Prepare overdue and lost book notices. • Handle circulation functions. • Provide customer service. • Shelve returned materials and maintain the orderly appearance of the library. • Assist in the preparation and implementation of Summer Reading Club programs. • Repair worn or damaged materials. |

Publications

- Crossno J, Traditi LK, Mills J. Chapter news: join us for Quint*Essential: Convergence & Collaboration. *MLA News*. 2014 Sep;54(8):12,13.
- Crossno J. Chapter news: news from the South Central Chapter. *MLA News*. 2012 Sep;52(8):18.
- Crossno JE, DeShay CH, Huslig MA, Mayo HG, Patridge EF. A case study: the evolution of a “facilitator model” liaison program in an academic medical library. *J Med Libr Assoc*. 2012 Jul;100(3):171-5. Available from: <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3411271/>.
- Crossno J. 10.10.8. pulmonary disease. In: Thompson LL, Carrigan E, Higa ML, Tobia R, editors. *The Medical Library Association’s master guide to authoritative information resources in the health sciences*. New York: Neal-Schuman Publishers; 2011. p. 239-42.
- Hendrix I, Crossno J, Hopkins M, eds. 2010 membership directory: South Central Chapter/Medical Library Association. 31st ed. Dallas, TX: South Central Chapter of the Medical Library Association, 2010.
- Huang L, Crossno J, eds. 2009 membership directory: South Central Chapter/Medical Library Association. 30th ed. Dallas, TX: South Central Chapter of the Medical Library Association, 2009.
- Clifton S, Crossno J, eds. 2008 membership directory: South Central Chapter/Medical Library Association. 29th ed. Dallas, TX: South Central Chapter of the Medical Library Association, 2008.
- Chotikavanic W, Crossno J, eds. 2007 membership directory: South Central Chapter/Medical Library Association. 28th ed. Dallas, TX: AlphaGraphics, Inc., 2007.
- De Santis M, Crossno J, eds. 2006 membership directory: South Central Chapter/Medical Library Association. 27th ed. Dallas, TX: AlphaGraphics, Inc., 2006.
- de Yampert V, Crossno J, eds. 2005 membership directory: South Central Chapter/Medical Library Association. 26th ed. Dallas, TX: AlphaGraphics, Inc., 2005.
- Kwasik H, Crossno J, eds. 2004 membership directory: South Central Chapter/Medical Library Association. 25th ed. Dallas, TX: AlphaGraphics, Inc., 2004.
- Varman B, Crossno J, eds. 2003 membership directory: South Central Chapter/Medical Library Association. 24th ed. Dallas, TX: AlphaGraphics, Inc., 2003.
- Steelman S, Crossno J, eds. 2002 membership directory: South Central Chapter/Medical Library Association. 23rd ed. Dallas, TX: AlphaGraphics, Inc., 2002.

Attebery B, Crossno J, eds. 2001 membership directory: South Central Chapter/Medical Library Association. 22nd ed. Dallas, TX: Printers, Inc., 2000.

Crossno JE, Berkins B, Gotcher N, Hill JL, McConoughey M, Walters M. Assessment of Customer Service in Academic Health Care Libraries (ACSAHL): an instrument for measuring customer service. *Bull Med Libr Assoc* [Internet]. 2001 Apr;89(2):170-6. Available from: <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC31724/>.

Liu LW, Crossno J, eds. 2000 membership directory: South Central Chapter/Medical Library Association. 21st ed. Dallas, TX: Printers, Inc., 1999.

Giles S, Crossno J. Promoting the library by e-mail alert service. *MLS Market Libr Serv* [Internet]. 2000 Apr/May;14(3):4-6. Available from: <http://www.infotoday.com/mls/apr00/giles&crossno.htm>.

Presentations

Scott J, Crossno J. Making ORCID work for all: evaluating graduate student ORCID iD and Scopus ID usage and citation results for administrative reporting. Paper presented at: SCC 2019. 46th Annual Meeting of the South Central Chapter/MLA; 2019 Oct 11-16; Oklahoma City, Oklahoma. Available from: <https://hdl.handle.net/2152.5/7529>

Scott J, Crossno J. Harnessing the power of ORCID on campus: ORCID integration lessons learned. Poster presented at: TCDL 2019. Texas Conference on Digital Libraries; 2019 May 21-23; Austin, Texas.

Scott J, Crossno J. Harnessing the power of ORCID on campus: ORCID integration lessons learned. Poster presented at: Elevate. MLA '19: Medical Library Association Annual Meeting; 2019 May 3-8; Chicago, Illinois. Available from: <https://hdl.handle.net/2152.5/6722>.

Crossno JE, Kainerstorfer CJ. The Koha experience: an academic library perspective. Presentation presented at: 2017 Koha North Texas Summit. 2017 Koha North Texas Summit; 2017 Feb 15; McKinney, Texas. Available from: <https://hdl.handle.net/2152.5/4067>.

Crossno JE, Traditi LK. Focus on the forest, not the trees: a checklist for planning chapter meetings. Poster presented at: Mosaic/Mosaïque. MLA '16: Medical Library Association Annual Meeting; 2016 May 13-18; Toronto, Ontario, Canada. Available from: <https://hdl.handle.net/2152.5/3096>.

Crossno JE. Meeting registration simplified: using RegOnline to soar above the clouds. Tech expo presented at: SCC 2008. 35th Annual Meeting of the South Central Chapter/MLA; 2008 Oct 11-15; Dallas, Texas. Available from: <https://hdl.handle.net/2152.5/3671>.

Crossno JE, Gonzalez K. Imagining web content as an investment. Paper presented at: SCC 2007. 34th Annual Meeting of the South Central Chapter/MLA; 2007 Oct 20-24; Albuquerque, New Mexico. Available from: <https://hdl.handle.net/2152.5/1082>.

Bunnett B, Crossno JE, Lee RM. Transformational skills in a perpetually changing information landscape. Paper presented at: Transformations A-Z. MLA '06: Medical Library Association Annual Meeting; 2006 May 19-24; Phoenix, Arizona. Available from: <https://hdl.handle.net/2152.5/1081>.

Crossno J. Accepting TexShare cards (in a medical library). Paper presented as part of panel discussion entitled "TexShare Card tips: issuing and accepting the TexShare Card at your library" at: TLA 2004. 91st Annual Conference of the Texas Library Association; 2004 Mar 17-20; San Antonio, Texas. Available at: <https://hdl.handle.net/2152.5/3672>.

Crossno JE, Lee RM, Varman B. SCC/MLA membership – online and on time: with PayPal it just got easier. Poster session presented at: SCC 2003. 30th Annual Meeting of the South Central Chapter/MLA; 2003 Oct 3-7; Shreveport, Louisiana.

Crossno JE, Giles S, Hooper N. Going mobile: laptop lending in an academic medical library. Poster session presented at: Catch the wave. MLA '03: Medical Library Association Annual Meeting; 2003 May 2-7; San Diego, California. Available from: <https://hdl.handle.net/2152.5/1065>.

Crossno JE, Perkins J, Tan J, Wilder L. In search of a theme: how to market services through graphic design. Poster session presented at: SCC 2002. 29th Annual Meeting of the South Central Chapter/MLA; 2002 Oct 12-16; San Antonio, Texas. Available from: <https://hdl.handle.net/2152.5/1059>.

Crossno JE, Giles S. Get them with humor: April Fools at the library. Poster session presented at: SCC 2002. 29th Annual Meeting of the South Central Chapter/MLA 2002 Oct 12-16; San Antonio, Texas. Available from: <https://hdl.handle.net/2152.5/1060>.

Beckett S, Berkins B, Crossno JE, Hill J, Snyder M. Dam that information flood: build a library intranet. Paper presented at: SCC 1999. 26th Annual Meeting of the South Central Chapter/MLA; 1999 Oct 22-26; Norman, Oklahoma.

Berkins B, Crossno JE, Harker KR, Hill J, McConoughey M, Walters M. Personalization of a web site: the "My Library" project. Paper presented at: SCC 1999. 26th Annual Meeting of the South Central Chapter/MLA; 1999 Oct 22-26; Norman, Oklahoma.

Walters M, Berkins B, Crossno JE, Gotcher N, Hill J. Designing a customer service survey instrument for use in academic medical libraries. Paper presented at: Present tense, future perfect. MLA '99: Medical Library Association Annual Meeting; 1999 May 15-19; Chicago, Illinois.

Crossno JE, Giles S, Price A, Perkins J. Email marketing for libraries. Poster session presented at: SCC 1998. 25th Annual Meeting of the South Central Chapter/MLA; 1998 Oct 17-21; Fort Worth, Texas. Available from: <https://hdl.handle.net/2152.5/1047>.

Crossno JE, Judkins T. It's a whole new ball game: pitching the electronic journal in the medical library. Paper presented at: SCC 1998. 25th Annual Meeting of the South Central Chapter/MLA; 1998 Oct 17-21; Fort Worth, Texas. Available from: <https://hdl.handle.net/2152.5/1046>.

Walters M, Berkins B, Crossno JE, Gotcher N, Hill J. Designing a customer service survey instrument for use in academic medical libraries. Paper presented at: SCC 1998. 25th Annual Meeting of the South Central Chapter/MLA; 1998 Oct 17-21; Fort Worth, Texas.

Teaching & Professional Expertise

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| Editor (for all print and web-based publications prior to distribution) | UT Southwestern Library | 1998 – Present |
| Co-Instructor, "Introduction to DSpace" | Texas Digital Library (sponsor) | 2015 |
| Instructor, "Nuts & Bolts of Publishing an Article" | UT Southwestern Library | 2005 – 2014 |
| Instructor, "Basic HTML" | UT Southwestern Library | 2005 – 2007 |
| Instructor, "Campus Web Publishing: Getting Started" | UT Southwestern Library | 2003 – 2007 |
| Instructor, "Campus Web Publishing: Standards, Processes, Resources" | UT Southwestern Library | 2001 – 2003 |
| Managing Editor, <i>UT Southwestern Information Times</i> ¹ | UT Southwestern Medical Center | 1999 – 2007 |
| Library Editor, <i>UT Southwestern Information Times</i> | UT Southwestern Medical Center | 1998 – 1999 |

Grants & Awards

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| Distinguished Service Award | South Central Chapter of the Medical Library Association | 2021 |
| SCAMeL Professional Development/Exchange Award | South Central Academic Medical Libraries (SCAMeL) Consortium | 2016 |
| HealthLINE Librarian of the Year | Dallas/Fort Worth Health Libraries Information Network | 2012 |

¹ *Campus publication jointly published by the following UT Southwestern departments (in varying combinations): Academic Computing Services, Bioinstrumentation, Information Resources, and the Library.*

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| SCC/MLA Librarian of the Year | South Central Chapter of the Medical Library Association | 2008 |
| EBSCO/MLA Annual Meeting Grant | Medical Library Association | 2004 |
| SCC Research Award for "Designing a Customer Service Survey Instrument for Use in Academic Medical Libraries" (contributed paper) | South Central Chapter of the Medical Library Association | 1998 |
| "Designing a Customer Service Survey Instrument for Use in Academic Medical Libraries" (research grant) | South Central Academic Medical Libraries (SCAMeL) Consortium | 1998 |

Continuing Education

- "OUCH! Exploring Vaccines from Smallpox to COVID", Medical Library Association (3.0 contact hours) ■ 2021
- "Providing Multilingual and Multicultural Health Information", Medical Library Association (1.0 contact hours) ■ 2021
- "The Mini Data Shop: A Data Visualization Primer", Medical Library Association (2.0 contact hours) ■ 2019
- "2017 MLA Competencies Self-Assessment", Medical Library Association (1.0 contact hours) ■ 2019
- "Demystifying R: An Introduction for Librarians", Medical Library Association (1.5 contact hours) ■ 2016
- "Data Visualization Skills and Tools for Librarians", Medical Library Association (1.5 contact hours) ■ 2015
- "Limitations and Critical Appraisal of Systematic Reviews", Medical Library Association (1.5 contact hours) ■ 2015
- "APPsense Makes the Patron Grow Fonder: Mobile Resources in the Health Sciences", Medical Library Association (1.5 contact hours) ■ 2014
- "Librarians Collaborating to Produce Systematic Reviews: Project Launch to Publication", Medical Library Association (1.5 contact hours) ■ 2014
- "No More Yawning: Designing & Delivering Successful Presentations", Medical Library Association (4 contact hours) ■ 2013
- "Partnering to Prevent Diagnostic Error: Librarians on the Inside Track", Medical Library Association (1.5 contact hours) ■ 2013
- "Systematic Reviews: The Role for Librarians", Medical Library Association (6 contact hours) ■ 2012
- "Electronic Collection Development for Health and Medicine E-Libraries", Medical Library Association (8 contact hours) ■ 2012
- "Leveraging Mobile Technologies for Health Sciences Libraries" (educational webcast), Medical Library Association (1.5 contact hours) ■ 2012
- "Integrated eBooks & Readers Workshop – Session 1" (educational webinar), Texas State Library and Archives Commission (1.5 contact hours) ■ 2012
- "Connecting E-Science and Team Science: The Changing Nature of Research" (educational webcast), Medical Library Association (1.5 contact hours) ■ 2011
- "Shifting Skills to Navigate the Changing Horizon: Finding Our Way in New Biomedical Research and Health Care Environments" (educational webcast), Medical Library Association (1.5 contact hours) ■ 2011
- "ABCs of E-books: Strategies for Medical Libraries" (educational webcast), Medical Library Association (1.5 contact hours) ■ 2010
- "A 10-Step Approach to Service Continuity Planning", Medical Library Association (2 contact hours) ■ 2010
- "Ebooks: Libraries at the Tipping Point (An LJ/SLJ Virtual Summit), Library Journal and School Library Journal (4 contact hours) ■ 2010
- "Beyond an Apple a Day: Providing Consumer Health Information at Your Library", Medical Library Association (3 contact hours) ■ 2010
- "Promoting Health Literacy through Easy-to-Read Materials", Medical Library Association (4 contact hours) ■ 2010

- "Health Statistics on the Web: It's as Easy as ... 1, 2, 3!", Medical Library Association (3 contact hours) ■ 2010
- "Now's the Time: Understanding the Electronic Health Record Maze and Health Sciences Librarians' Roles" (educational webcast), Medical Library Association (2 contact hours) ■ 2010
- "Cut the Cord: Connecting to our Mobile Users" (educational webcast), Medical Library Association (2 contact hours) ■ 2009
- "Finding Work-Life Balance: Strategies for You and Your Institution" (educational webcast), Medical Library Association (2 contact hours) ■ 2009
- "Survival Tips & Stories: Expanding the Library's Services in Times of Disaster" (educational webcast), Medical Library Association (2 contact hours) ■ 2008
- "Scholarly Publishing and Open Access: Straight Talk" (educational webcast), Medical Library Association (3.5 contact hours) ■ 2007
- "Survival of the Fittest: Strategies for Improving Your Library's Value" (teleconference), Medical Library Association (3.5 contact hours) ■ 2007
- "Moving at the Speed of Byte: Emerging Technologies for Information Management" (teleconference), Medical Library Association (2 contact hours) ■ 2006
- "Writing for Peer Reviewed Library Journals," Medical Library Association (6 contact hours) ■ 2006
- "Influential Leadership: Making a Difference that Lasts and Communication Mistakes Only Really, Really Smart or Busy People Make," Medical Library Association (6 contact hours) ■ 2005
- "LibQUAL+ and Decision-Making: The Library Summit," Texas State Library and Archives Commission (1 contact hours) ■ 2005
- "Finding Measurement Tools: A Basic Introduction," Medical Library Association (4 contact hours) ■ 2004
- "Developing Your Own Web-Based Course: How to Make It Happen," Medical Library Association (8 contact hours) ■ 2004
- "Roles and Essential Skills for the Expert Searcher" (teleconference), Medical Library Association (3 contact hours) ■ 2004
- "LibQUAL+Ω: A Total Market Survey," Association of Research Libraries and American Library Association ■ 2004
- "LibQUAL+Ω: Process Management," Association of Research Libraries and American Library Association ■ 2004
- "Get HIP to HIPAA: Health Information Professionals and the Health Insurance Portability and Accountability Act," Medical Library Association (1.5 contact hours) ■ 2003
- "Super Searcher," Medical Library Association (4 contact hours) ■ 2003
- "Personal Digital Assistants (PDAs) in the Medical Library," Medical Library Association (2 contact hours) ■ 2003
- "Safeguarding Our Patrons' Privacy: What Every Librarian Needs to Know about the USA PATRIOT Act and Related Anti-Terrorism Measures" (teleconference), Medical Library Association (3 contact hours) ■ 2002
- "Project Management: from inception to completion," Medical Library Association (8 contact hours) ■ 2002
- "Palmtop Computers in the Library," Medical Library Association (4 contact hours) ■ 2002
- "Extensible Hypertext Markup Language (XHTML): Preparing Your Library Web Pages," Medical Library Association (4 contact hours) ■ 2002
- "Sync or Swim: Managing the Flood of PDAs in Health Care" (teleconference), Medical Library Association (1.5 contact hours) ■ 2002
- "Developing a Professional Poster, Paper or Presentation," Medical Library Association (4 contact hours) ■ 2001
- "Molecular Biology Information Resources for Librarians," Medical Library Association (8 contact hours) ■ 2001
- "The Effects of E-Journals on Your Library" (teleconference), Medical Library Association (1.5 contact hours) ■ 2000
- "Copyright in the New Millennium: The Impact of Recent Changes to U.S. Copyright Law" (teleconference), Co-sponsored by the American Association of Law Libraries, American Library Association, Association of Research Libraries, Medical Library Association, and Special Libraries Association ■ 1999
- "De-mystifying the Licensing of Electronic Resources" (teleconference), Co-sponsored by the Special Libraries Association and the Association of Research Libraries ■ 1999

"Choosing and Using Web Search Tools for Medical and Scientific Research," Medical Library Association (4 contact hours) ■ 1998

"Research Design and Techniques," Medical Library Association (4 contact hours) ■ 1998

Professional Activities

*Note: **Bold text** indicates current, active participation.*

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| DFW Health Libraries Information Network (HealthLINE) | <p>Member (2000-Present); Treasurer (2013 [Nov]-2017 [Jan]); Past Chair (2012); Chair (2011); Chair-Elect (2010)</p> <p><u>Communications Committee:</u> Chair (2017-Present)</p> <p><u>Nominating Committee:</u> Chair (2012); Member (2016, 2018)</p> <p><u>Travel Award Committee:</u> Member (2013)</p> |
| koha-US | <p>Member (2021-Present)</p> |
| Medical Library Association | <p>Member (1999-Present)</p> <p><u>Collection Development Caucus:</u> Member (2006-2014, 2022-Present); <u>Continuing Education Committee:</u> Member (2012-2013); <u>Nominating Committee:</u> Member (2023); <u>Website Committee:</u> Interim Chair (August-December 2014); Member (2013-2014)</p> <p><u>LGBTQIA+ Caucus:</u> Member (1999-Present); Co-Convener (2007-2009); Program Task Force (2006-2008); Newsletter Co-Editor (2002-2006)</p> <p><u>Social Justice & Health Disparities Caucus:</u> Community Manager/Webmaster (2015-Present); Member (2005-Present); Past Chair (2019-2020); Chair (2018-2019); Chair-Elect (2017-2018); Nominee to the MLA Nominating Committee (2014)</p> <p><u>Technical Services Caucus:</u> Member (2015-Present); <u>Membership Committee:</u> Member (2016-2018); <u>Nominating Committee:</u> Member (2018-2019)</p> <p><u>EBSCO/MLA Meeting Grant Jury:</u> Member (2010-2011)</p> <p><u>Public Services Section:</u> Member (2001-2005)</p> <p><u>Research Section:</u> Member (2005-2006)</p> |
| South Central Chapter/MLA | <p>Provisional LAC Co-Chair: 2024 Dallas (2019-Present); Wild Apricot Co-Administrator (2018-Present); Member (1997-Present); Treasurer (2017-2019); Past President (2012-2013); President (2011-2012); President-Elect (2010-2011); Secretary (2005-2006); Nominee to the MLA Nominating Committee (2020-2021); 2014 Quint Chapter Meeting Liaison (2012-2014); Membership Database Manager (1999-2010, 2015-2018)</p> <p><u>Hospital Library Interest Section:</u> Member (2008-Present); Treasurer (2019)</p> <p><u>Awards & Scholarships Committee:</u> Member (2022-Present)</p> <p><u>Communications Committee:</u> Member (1999-2010, 2015-Present)</p> <p><u>DEI Task Force:</u> Member (2022-Present)</p> <p><u>Membership Committee:</u> Member (1999-2010, 2015-Present); Board Liaison (2017-2019)</p> |

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| South Central Chapter/MLA (cont.) | <p><u>2014 Quint MLA Chapter Meeting Steering Committee</u>: Co-Chair (2013-2014)</p> <p><u>Finance Committee</u>: Chair (2012-2013); Member (2010-2012, 2017-2022)</p> <p><u>Fund Raising</u>: Board Liaison (2017-2019)</p> <p><u>History Committee</u>: Member (2005-2007)</p> <p><u>Local Arrangements Committee (Dallas, 2008)</u>: Registration Subcommittee Co-Chair (2007-2008); Member (2007-2008)</p> <p><u>Local Arrangements Committee (Lubbock, 2012)</u>: Co-Chair (2011-2012)</p> <p><u>Meeting Registration Task Force</u>: Member (2017-2018)</p> <p><u>Nominating Committee</u>: Chair (2012-2013)</p> <p><u>Program Committee (Lubbock, 2012)</u>: Co-Chair (2011-2012)</p> <p><u>SCC 2020 Virtual Arrangements Committee</u>: Member (2020)</p> <p><u>SCC 2021 Virtual Arrangements Committee</u>: Member (2021)</p> <p><u>SCC Chapter Website Redesign Task Force</u>: Member (2008-2010)</p> <p><u>SCC Registration Task Force</u>: Member (2007)</p> <p><u>Wild Apricot Implementation Task Force</u>: Chair (2014-2016)</p> |
| Texas Digital Library | <p><u>Vireo Users Group Steering Committee</u>: Member (2020-Present)</p> <p><u>TCDL (Texas Conference on Digital Libraries) 2019 Planning Committee</u>: Member (2018-2019)</p> <p><u>TCDL 2020 Planning Committee</u>: Member (2019-2020)</p> <p><u>TCDL 2021 Planning Committee</u>: Member (2020-2021)</p> |
| American Library Association | Member (1995-1997) |
| National Network of Libraries of Medicine, South Central Region (NNLM SCR) | <u>Technology Advisory Committee</u> : Member (2001-2003) |
| Texas Library Association | <p>Member (1995-2000, 2002, 2004-2006)</p> <p><u>College and University Libraries Division</u>: Member (2000, 2002, 2004-2006)</p> <p><u>Public Libraries Division</u>: Member (1995-1999)</p> <p><u>Gay, Lesbian, Bisexual, Transgender Interest Group</u>: Member (2002, 2004-2006)</p> <p><u>Small Community Libraries Round Table</u>: Member (1995-2000)</p> |
| TexShare Card Working Group | Member (2004-2006) |

Community Service

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| Black Tie Dinner | Volunteer (2010) |
| Human Rights Campaign, Dallas/Fort Worth Steering Committee | <p>Administrator (2014-2016)</p> <p><u>Community Events Subcommittee</u>: Silent Auction Coordinator, HRC Dallas Fruitbowl (2013); Silent Auction Coordinator, Her HRC Dallas (2012); Silent Auction Coordinator, HRC Dallas Fruitbowl (2012); Volunteer (2010-2016)</p> |